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17 August 2009

Mr Mark Douglas
Managing Director
Ethos Australia Pty Ltd
PO Box 3190
UNLEY SA 5061

Dear Mark

Assistance to Aurecon Transport Business with Strategic Planning

I am pleased to follow up with this short note of thanks for your assistance with the Aurecon Asia Pacific Transport Business Planning process for 2009.

The outcomes achieved from the process, which have clarified the direction of our Transport Business, and the level of interaction and therefore ownership by the key players were outstanding.

Your role in assisting with the development of a full yet very effective agenda was greatly appreciated. The time taken to understand the business prior to the workshop was well spent.

Your role in guiding the tweaking of the agenda as the 3 days progressed was equally important and the introduction of some excellent summarising activities added to the value of the workshop. Your very inclusive style of facilitation which encouraged all to contribute was effective in bringing out contributions from a few of the deeper thinkers in the group.

I greatly enjoyed working with you and I received many positive comments from my colleagues regarding the entire planning process, the workshop itself and your facilitation.

I look forward to working with you again next year.

Yours sincerely

A handwritten signature in blue ink, appearing to read "B. Moyes", with a long horizontal flourish extending to the right.

Brad Moyes
Development Manager Transport
Asia Pacific